



News Release

For Immediate Release – Dec. 4, 2017

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Leesburg's Natural Gas Utility to Survey Customers Regarding Safety Awareness

LEESBURG, FL – The City of Leesburg Natural Gas Utility plans to survey its natural gas customers in December in accordance with federal safety regulations. All of the City's natural gas customers will receive the phone call survey as will an equal number non-gas utility customers. The purpose of the telephone survey is to help assess the effectiveness of Leesburg's public awareness programs as they apply to the safe use of natural gas.

The survey will take place during the week of Dec. 11-15, 2017 between 9 a.m. and 8 p.m. daily. Calls will be only on weekdays and will be available in English and in Spanish. The Caller-ID will show the gas department number: (352) 728-9840.

If there are any questions about the survey, contact Leesburg's Leesburg Gas Utility at (352) 728 -9840 or via email at dawn.barrett@leesburgflorida.gov.

"We have award-winning utilities and we are always looking for ways to further enhance service to our customers here in the Lakefront City," said Leesburg City Manager Al Minner. "One of our communication goals is to continually foster opportunities to hear our customers' voices."

The City of Leesburg owns, maintains and operates a natural gas distribution system designed to serve the entire public in its service area in a safe, efficient manner. The purpose of this system is to provide the public, both residential and commercial enterprises, with a safe, clean source of energy for a variety of uses. Although most commonly used for cooking and heating, natural gas also has many other uses, such as the generation of electricity. The City of Leesburg distributes natural gas to some 12,000 customers through 240 miles of pipeline.

Leesburg is a progressive city of more than 21,000 residents in northwest Lake County. The city government serves twice as many people with its electric, gas, water, wastewater and fiber-optic public utilities. Leesburg also is a central hub for commerce, attracting 50,000 people to work each weekday. For more information, visit www.leesburgflorida.gov.



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